

COVID-19 UPDATE

DEAR PATIENT,

As a valued member of our STAT MEDICAL practice, we appreciate the trust you place in us and want to inform you about how we are addressing the current Coronavirus (Covid-19) pandemic.

We are closely monitoring events in local community and continuously updating our policies and protocols as a result of new information. Please know that our office is following all recommended guidance from public and federal health authorities, including best practices for hygiene, infection control and professional team health. We feel confident in our ability to continue seeing patients and providing primary care according to the tradition of quality care that you come to expect and deserve.

Therefore, at the recommendation of CDC, we ask that patients arrive alone for their office visit (unless requiring assistance or a chaperone) and we will be taking patients' temperatures and asking screening questions prior to allowing patients to enter the reception area. Should you arrive at the office and meet the criteria of possible COVID-19 symptoms, you will be asked to return to your vehicle and to call our office for a Telemedicine assessment so that we do not expose other patients and staff. This effort will help determine whether you should be seen in a treatment setting that is better equipped for this situation.

As your healthcare provider, we are aware that with the COVID-19 infects patients with immunocompromised states or with underlying medical problems (i.e. Diabetes, High Blood Pressure, Heart Disease) are more likely to develop serious illness. While social distancing and other measures to prevent infection are of utmost importance, it is equally important to remain healthy and keep your pre-existing medical conditions well controlled. You can do this by continuing regular follow up visits with your primary care provider. STAT Medical is also offering private and secure Telemedicine video visits to our patients to make sure that your healthcare remains uninterrupted. You can be seen via a Telemedicine visit from the comforts of your own home, using your personal computer/iPad or cellphone for medication refills and acute illness, including: UTI, Allergy symptoms, skin conditions for examples. Please call us or use our patient portal today to schedule your in-office or Telemedicine appointment. Our providers and answering service are available 24 hours a day.

If you have any questions about this notification or your upcoming appointment, please call our office or send a message through our patient portal.

Thanks you for your continued trust and loyalty as we work together to fight this virus! Please stay safe and healthy!